SQArea	BM (P01 - P03)	P1-24	P2-24	P3-24	BM (P04 - P13)	P4-24	P5-24	P6-24	P7-24	P8-24	P9-24	P10-24	P11-24	P12-24	P13-24
Station - Ambience & Assets	70%	64.84%	62.01%	62.61%	70%	62.57%	57.00%	58.38%	57.57%	58.02%	61.67%	64.44%	61.54%	60.05%	62.53%
Station - Cleanliness and Graffiti	48%	38.03%	39.45%	43.65%	54%	38.09%	41.69%	45.87%	38.10%	45.93%	44.40%	45.14%	40.43%	29.23%	34.84%
Station - Information	68%	47.56%	46.83%	42.88%	68%	48.59%	43.17%	45.08%	51.70%	48.78%	45.27%	40.98%	44.31%	45.62%	38.26%
Station - Ticketing & Staffing	65%	65.98%	57.45%	56.97%	65%	60.07%	52.79%	62.28%	62.53%	62.59%	64.39%	56.84%	62.16%	60.36%	53.65%
Onboard - Ambience and Assets	80%	83.24%	85.00%	85.00%	80%	86.42%	84.04%	77.22%	74.21%	71.10%	70.93%	72.35%	71.26%	70.69%	68.93%
Onboard - Cleanliness and Graffiti	76%	77.64%	79.36%	77.70%	76%	77.71%	76.39%	67.37%	68.97%	74.20%	75.73%	74.07%	73.59%	69.45%	66.49%
Onboard - Information	77%	70.85%	63.14%	70.59%	85%	77.14%	82.04%	64.78%	65.83%	65.59%	72.28%	70.07%	69.63%	72.28%	70.00%
Customer Service - Staff Helpfulness	91%	89.99%	98.46%	91.00%	91%	94.88%	98.00%	96.55%	89.87%	91.09%	98.38%	92.99%	93.31%	95.30%	98.06%
Customer Service - Online Information	91%	73.59%	92.95%	79.62%	91%	95.71%	90.00%	95.00%	96.15%	94.64%	97.50%	97.50%	97.50%	100.00%	97.50%